



Social Responsibility Training

When a business sells or serves alcohol, it is legally required to ensure that a person who holds a Social Responsibility diploma is present at all times during opening hours. During this training course, participants learn practical methods for clearly explaining to guests what is and is not permitted in a hospitality establishment.

What is the aim of this training course?

- The aim of this training course is to obtain the Social Responsibility diploma.

What does this training course cover?

- What does hospitality mean in the hospitality industry?
- What are the characteristics of alcohol, gambling and drug addiction?
- Which social skills do you need?
- Which layout requirements and facilities apply?
- What does safety mean in a hospitality business?

Who is this training course for?

- This training course is suitable for entrepreneurs, managers and employees working in, among other places, hospitality establishments, catering companies, event agencies, ice cream production businesses and food trucks. It is also suitable for managers, employees and volunteers at organisations where perishable food and beverages are handled, prepared and served, such as supermarkets, sports club canteens, associations and residential care facilities. This applies where alcohol is sold and the Dutch Alcohol Act must be observed. There are no entry requirements for this training course.

How can you take this training course?

- Classroom-based
- In-company classroom training

How is the training course completed?

- The training course concludes with an examination. Participants who achieve a satisfactory result receive a certificate.

How long does the training course take?

- 1 day (classroom-based)*
- 1 day or 3 half-day sessions, by mutual agreement for in-company training
- The examination is included in the price
- The examination date for in-company training is agreed by mutual arrangement

What are the costs of the training course?

- Classroom-based* € 585,00** per participant

How long is the certificate valid?

- The certificate has no expiry date.

When does the training course start?

- Various dates and locations throughout the country are listed in the training calendar on the website
- In-company training: by mutual agreement.

Which study materials are required?

- KSS Kort Support Services provides the SVH combination package, the theory book and examination training, and arranges the in-company examination.

*Minimum of 12 participants

** Excluding VAT

Our training motto:

Fun, Practical, Personal and Educational